



Privacy Policy of The Climbing Gym Ltd

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The Climbing Gym Ltd operates the <http://blocclimbing.co.uk> and <http://www.clipnclimbbristol.co.uk> which provides the service.

This page is used to inform employees and visitors regarding our policies with the collection, use, and disclosure of Personal Information on registration if anyone decided to use our Services.

Anyone choosing to use our Service, by filling in a membership form or waiver, or accessing our websites agrees to the collection and use of information in relation with this policy. The Personal Information that we collect are used for providing and improving the Service. We will not use or share customer information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at <http://blocclimbing.co.uk> and <http://www.clipnclimbbristol.co.uk> unless otherwise defined in this Privacy Policy.

Information Collection and Use

For a better experience while using our Service, we will require our customers to provide us with certain personally identifiable information, including but not limited to your name, phone number, and postal address. The information that we collect via the registration or payment forms will be stored in a single source HR database, referenced only if we have to contact you regarding your membership or by your own request.

Log Data

Whenever a customer visits our Service, we collect information that customer's browser sends to us that is called Log Data. This Log Data may include information such as a customer's computer Internet Protocol ("IP") address, browser version, pages of our Service that was visited, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies

Cookies are files with small amount of data that is commonly used an anonymous unique identifier. These are sent to customer browsers from the website that are visited and are stored on our customers computer hard drive.

Our website uses these "cookies" to collection information and to improve our Service. Customers have the option to either accept or refuse these cookies, and know when a

cookie is being sent to their computer. If a customer chooses to refuse our cookies, they may not be able to use some portions of our Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service
- To provide the Service on our behalf
- To perform Service-related services; or
- To assist us in analysing how our Service is used.

We want to inform our Service users that these third parties have access to customer's Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, customers are obligated not to disclose or use the information for any other purpose.

Security

We value our customers trust in providing us their Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other sites. If clicked on a third-party link, customers will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise customers to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

Our Services do not address anyone under the age of 13. We do not knowingly collect personal identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If customers as a parent or guardian are aware that a child has provided us with personal information, they are advised to please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, we advise customers to review this page periodically for any changes. We will notify customers of any changes by posting the new Privacy Policy. These changes are effective immediately, after they are posted. This privacy policy was created with the GDPR Generator.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.